



Repair service made by HIPP

The support of our customers also after the purchase is a matter of course for us. As Europe's leading, manufacturer independent repair service for rigid endoscopes we offer you a lot:

We repair endoscopes of the following manufacturers: Everest / GE Inspection, Henke Sass Wolf, Storz, Richard Wolf, Heine, Streppel, Schölly, Olympus & Comeg (others on request)

Range of performance:

- an average repair time of **14 working days**
- **manufacturer independent** service for rigid endoscopes
- **individual HIPP service concepts with fixed price guarantee** for your actual stock of endoscopes
- repurchase program for your old scope in case of a constructive total loss (**HIPP Payback Program**)
- **1 year warranty** on all accomplished services and installed parts
- in case of emergency access to **our rental items pool** (in-house production)
- **10 years guarantee for delivery** of our HIPP borescopes' **spare parts**

The HIPP service pledge: repair time of 14 working days.



Trust in our experience and quality: All repairs are carried out in our ISO certified company by qualified employees. Our experience from over 14 years and more than 34.000 accomplished repairs speak for itself. Naturally we use only high quality spare parts.

Quality management: We are certified:



[Continuous, voluntary monitoring according to EN ISO 9001:2008](#)

[Continuous, voluntary monitoring according to EN ISO 13485:2003 + AC:2009](#)



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